

**REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO
CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE
STATE OF SOUTH CAROLINA**

Workhorse Moving and Storage, LLC Tariff

South Carolina Household Goods

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Applicability of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by Workhorse Moving and Storage, LLC. These services are furnished between points and places in statewide South Carolina.

SECTION 1

1.0 Transportation Charges

Transportation Charges include the hourly rates as listed below.

1.1 Hourly Rates and Charges

Moves will be conducted on a “straight time” basis, with a two-hour minimum plus travel time less time for stops. Travel time will be determined by GPS and will take traffic into account. After the first two hours, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their move, the Workhorse Moving and Storage, LLC will charge the applicable minimum fee. The weekend rate will be charged on Saturdays and Sundays. Customers are not charged an additional fee for overtime labor.

<u>Number of Movers</u>	<u>M-F Hourly Rate</u>	<u>Sat-Sun Hourly Rate</u>	<u>Late Job Rate</u>
One Worker and a Truck	\$70.00	\$80.00	\$100.00
Two Workers and a Truck	\$100.00	\$110.00	\$150.00
Three Workers and a Truck	\$130.00	\$140.00	\$180.00
Four Workers and a Truck	\$160.00	\$170.00	\$210.00
Each Additional Worker	\$30 per worker/hour	\$30 per worker/hour	\$30/worker/hr

Late Job Rate: This rate only applies to clients who can only be scheduled for a job beginning after 6pm or request that their move begin after 6pm. Workhorse Moving and Storage LLC has the right to refuse to accommodate Late Job requests.

Overnight Storage Fees: \$150/night, per truck. There is a 1 night maximum on overnight storage. Packing/unpacking jobs will follow the rates as listed above.

1.2 Office Hours / Minimum Hourly Charges:

Workhorse Moving and Storage, LLC will operate Monday – Friday, 7:00 am – 8:00 pm and Saturday and Sunday from 8:00am – 4:00pm.

Monday- Friday	Two-Hour Minimum Charge
Saturday- Sunday	Two-Hour Minimum Charge
Recognized Federal Holidays	Three-Hour Minimum Charge

SECTION 2

2.0 ADDITIONAL SERVICES

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

2.1 Bulky Article Charges (per item)

- Pianos - \$100
- Pool Tables- \$100
- Gun safe/cabinet - \$100
- Hot tubs - \$100

2.2 Elevator or Stair Carry

Workhorse Moving and Storage, LLC does not charge an additional fee for elevator or stair carry, except as specified in Section 2.1 above.

2.3 Excessive Distance or Long Carry Charges

Workhorse Moving and Storage, LLC does not charge an additional fee for carrying articles an excessive distance to or from the motor vehicle.

2.4 Pick Up and Delivery

Workhorse Moving and Storage, LLC does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

2.5 Packing and Unpacking

2.5.1 Workhorse Moving and Storage, LLC does not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1; plus the market price of packing materials, including sales tax on the materials.

2.5.2 Workhorse Moving and Storage, LLC is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. Workhorse Moving and Storage, LLC reserves the right to decline any moves consisting of extremely large or fragile items.

2.6 Articles, Special Servicing

Workhorse Moving and Storage, LLC is not responsible for the electrical and/or mechanical function of pianos, computers, copiers, printers, television sets, radios, phonographs, clocks, refrigerators, washers and dryers, or any other instruments or appliance whether or not our employees pack them. Workhorse Moving and Storage, LLC recommends major appliances be serviced by a qualified service company.

2.7 Pass-Through Charges

A pass-through of outside contractor charges and services will apply for any service necessary to complete delivery if applicable. Workhorse Moving and Storage, LLC will work hard to accommodate the needs of the client including the hiring of specialty equipment when deemed necessary by both client and vendor and shall be added to the moving contract and billed to the client as a pass-through expense. Examples:

Auto transport trailer
Additional moving trucks or trailers
Rigging or crane service
Carpenter service
Ferry services
Tolls

SECTION 3

3.0 RULES AND REGULATIONS

3.1 Claims

- 3.1.1** All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading.
- 3.1.2** Claimant must notify carrier of all claims for concealed damage within 48 hours of the move. Workhorse Moving and Storage, LLC must be given reasonable opportunity to inspect damaged items.
- 3.1.3** Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, Workhorse Moving and Storage, LLC reserves the right to repair the damage(s) in question. If we determine that damages can not be repaired, we reserve

the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify Workhorse Moving and Storage, LLC immediately. If you discover damage after the move, call the office within 48 hours of your move. No damage claims will be honored until the charges for moving services are paid in full.

- 3.1.4** Workhorse Moving and Storage, LLC, shall not be liable in any event for any special or consequential damages including but not limited to loss of profits, income utility or market whether or not Workhorse Moving and Storage, LLC had knowledge that such damage might be incurred.

3.2 Computing Charges

Workhorse Moving and Storage, LLC rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

3.3 Governing Publications

Workhorse Moving and Storage, LLC rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

3.4 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of Workhorse Moving and Storage, LLC's Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

3.5 Prohibited Items/Items of Particular Value

Workhorse Moving and Storage, LLC will not accept for transportation and does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. Workhorse Moving and Storage, LLC will not accept responsibility for safe delivery of such articles if they come into Workhorse Moving and Storage, LLC's possession with or without Workhorse Moving and Storage, LLC's knowledge.

3.6 Released Rate/Limitations and Excess Limitations and Exclusions

All Claims Paid at Released Rate

Unless customer selects otherwise, all allowable claims for loss or damage will be paid at a rate of \$0.60 or 60 cents per pound, with a maximum of \$60.00 per item. There is no additional charge for this option.

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Everything is valued at 60 cents per pound against damage during the move. For example: if a chair weighs 10 lbs and is broken during the move, regardless of the value, the settlement will be \$6.00 based on \$0.60/lb/item. This is the standard minimum coverage in the moving industry.

WORKHORSE MOVING AND STORAGE, LLC IS NOT LIABLE UNDER ANY CIRCUMSTANCES FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES, EVEN IF IT IS PLACED ON NOTICE OF THE POTENTIAL THAT SUCH DAMAGES COULD OCCUR.

3.7 Delays

The customer is charged the rates specified in Section 1 for all waiting time or delays which are not the fault of Workhorse Moving and Storage, LLC. Nor shall Workhorse Moving and Storage, LLC be liable for any delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

SECTION 4

4.0 PROMOTIONS

Workhorse Moving and Storage, LLC shall apply the following promotions, in a uniform and nondiscriminatory fashion:

4.1 First Responders (Police, Firefighters, EMTs)

Active First Responders who provide proof of so will receive a \$5 discount off all published rates. All other charges will apply as written in this tariff.

4.2 Disabled Veterans

Disabled Veterans who provide proof of so will receive a \$5 discount off all published rates. All other charges will apply as written in this tariff.

4.3 Social Media (i.e.: Facebook, Instagram, Google MyBusiness, etc...) and Workhorse website

Workhorse Moving and Storage, LLC may offer discounts during specific periods. They will be applied for and will receive approval and permission from the PSC. Workhorse Moving and Storage, LLC will provide the South Carolina Office of Regulatory Staff as to the estimated run time of promotional offer and the exact run date, along with a copy of the promotion as it will appear in the social media.

For auditing purposes a voucher will accompany the Bill of Lading.